



## **Copart UK Privacy Policy**

*Last updated on 23 June 2011*

### **What This Privacy Policy Covers**

This policy governs the website operated at [www.copart.co.uk](http://www.copart.co.uk) and the information practices of Copart UK and Copart, Inc. (“**Copart**”) its parent corporation based in the United States of America. By providing personal information through our website and to us you understand and acknowledge that you are providing your personal information to both Copart UK and Copart. Personal information is information about you that is personally identifiable, such as your name, address, email address, or phone number, and that is not otherwise publicly available.

This policy does not apply to the practices of companies that Copart UK or Copart do not own or control or to people that Copart UK does not employ or manage.

### **Information Collection and Use**

We collect personal information when you register with us and when you use our services.

When you register with us we may ask for information such as your name, address, email address, phone number, credit card information, business licence information, driving licence information, postcode, and other financial information. Once you register with us and log in to use our services, you are not anonymous to us.

We collect information about your transactions with us, including information regarding items you bid on.

We automatically receive and record information on our server logs regarding your sessions on the Copart UK and Copart websites and those of their subsidiaries, and (if you have set your computer to receive cookies) related cookie information. For further information, see the section below headed “Cookies”.

We use information for the following general purposes: to contact you, to facilitate bidding, buying, and selling of items by you through Copart UK and Copart, to transfer title and ownership of items bought and sold by you, and to comply with laws and regulations related to purchases and sales of items by you through us.

## **Information Sharing and Disclosure**

We do not rent, sell, or share personal information about you with other people or non-affiliated companies except to (i) provide products or services you've requested, (ii) when we have your permission, or (iii) under the following circumstances:

- we provide the information to trusted partners who work on behalf of or with us under confidentiality agreements and in accordance with law. These companies may use your personal information to help us communicate with you about offers from us. However, these companies do not have any independent right to share this information;
- we provide the information in response to subpoenas, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims, or upon receipt of a valid request from law enforcement agencies (such as the police and Trading Standards);
- we do not otherwise share personal information about website users with third parties unless doing so is appropriate to carry out a user's request or it reasonably believes that doing so is legally required or is in our interest to protect its property or other legal rights or the rights or property of others;
- we may transfer information about you if Copart UK or Copart is acquired by or merged with another company to the extent permitted by applicable law. In this event, we will notify you before information about you is transferred and becomes subject to a different privacy policy;
- we transfer information about you to sellers of items purchased by you, to buyers of items sold by you and to their service providers that they may retain to facilitate the assignment of items to our sales venues, and to governmental agencies when required to facilitate the ownership transfer process.

## **International Visitors and Customers**

The Copart UK web site is hosted in the United States of America by Copart on our behalf. The United States has not been determined to provide adequate data protection. However, Copart adheres to the Safe Harbor principles negotiated between the United States and the EU regarding data protection for customer data and personal data we receive when you register for our services or use our website. Accordingly, when visiting our website or providing personal data to us, we have taken steps to ensure the adequate protection of the processing of your personal data in accordance with applicable data protection law.

Please note that you are transferring your personal data to the United States and by providing your personal data you consent to:

- the use of your personal data for the purposes identified above in accordance with this privacy policy; and
- the transfer of your personal data to the United States as indicated above.

## **Cookies**

We may place a text file called a “cookie” in the browser files of your computer. The cookie itself does not contain personal information although it will enable us to relate your use of Copart websites to information that you have specifically and knowingly provided. But the only personal information a cookie can contain is information you supply yourself. A cookie can’t read data off your hard disk or read cookie files created by other websites.

We may use cookies to track user traffic patterns on Copart websites, but we do not use cookies to track your use of third party websites.

In addition, we use encrypted cookies to authenticate the user on each page after the user logs onto our website. It is not possible to log in to the members’ area of our website without accepting these cookies – this means you cannot bid on Copart UK lots without accepting these cookies.

Accepting the log-in cookies will enable you to access the members’ area of our website, but some other Copart UK features and services (for example creating customised searches for vehicles) may not function properly or conveniently if your other cookies are disabled.

You can refuse cookies by turning them off in your browser. Alternatively you can set your browser to warn you before accepting cookies; this means you will receive the warning message with each cookie.

## **Communications**

We reserve the right to send you certain communications relating to our services and your account with us, including but not limited to notifications, service announcements, and administrative messages without offering you the opportunity to opt-out of receiving them (although we will obtain your consent at the time you create your account). Should you choose not to receive such communications your access to or use of our services may not be possible.

## **Data Storage**

We may store your account information in our databases indefinitely following the termination of your account with us to the maximum extent permitted by law.

## **Confidentiality and Security**

We limit access to personal information about you to employees who we believe reasonably need to come into contact with that information to provide products or services to you or in order to do their jobs.

We have physical, electronic, and procedural safeguards that comply with our legal responsibilities to protect personal information about you.

If we learn of a security systems breach we may attempt to notify you electronically so that you can take appropriate protective steps. By using this website or providing personal information to us you agree that we can communicate with you electronically regarding security, privacy and administrative issues relating to your use of this website. We may post a notice on our website if a security breach occurs. We may also send an email to you at the email address you have provided to us in these circumstances. Depending on where you live, you may have a legal right to receive notice of a security breach in writing. To receive free written notice of a security breach (or to withdraw your consent from receiving electronic notice) you should notify us at [privacy@copart.co.uk](mailto:privacy@copart.co.uk).

We take your security seriously and takes reasonable steps to protect your information. No data transmission over the Internet or information storage technology can be guaranteed to be 100% secure. The following is a summary of the measures we take to protect your information and descriptions of ways we implement these measures for different types of information you may provide to us:

- *Secure Socket Layer (SSL)*

We use SSL encryption when transmitting certain kinds of information, such as financial services information or payment information. An icon resembling a padlock is displayed on the bottom of most browsers window during SSL transactions that involve credit cards and other forms of payment. Any time we ask you for a credit card number for payment or for verification purposes, it will be SSL encrypted. The information you provide will be stored securely on our servers. Once you choose to store or enter your credit card number, it will not be displayed back to you in its entirety when you retrieve

or edit it in the future. Instead of the entire number, you will only see asterisks and either the first four digits or the last four digits of your number.

- *Vendors and Partners*

We work with vendors and partners to protect the security and privacy of user information.

- *Employee and Contractor Access to Information*

We limit access to personal information about you to those employees who we reasonably believe need to come into contact with that information to provide products or services to you or in order to do their jobs.

- *Education and Training for Employees*

We have implemented a company-wide education and training program about security that is required of every Copart UK employee.

### **Changes to this Privacy Policy**

We may update this policy. When we do, we will also revise the date at the start of this document. For changes to this policy that may be materially less restrictive on our use or disclosure of personal information you have provided to us, we will attempt to obtain your consent before implementing the change. We encourage you to periodically review this policy to stay informed about how we are protecting the information we collect. Your continued use of this website constitutes your agreement to this policy and any updates.

### **Questions and Suggestions**

If you have questions or suggestions about our Privacy Policy, please contact us at [privacy@copart.co.uk](mailto:privacy@copart.co.uk)